

## XL Brands Product 1-Year Limited Warranty

### Warranty Coverage:

Bostik, Inc., warrants our adhesive products to be free of manufacturing defects and that they will not fail when used as specified and within the product's stated shelf life, subject to the terms and conditions set forth in this document. For this limited warranty to be valid, XL Brands/Bostik adhesive products shall be used only for their stated purpose and be applied in accordance with XL Brand's/Bostik's specific product label instructions. Installations using XL Brands/Bostik adhesives must be done in accordance with all applicable building codes and regulations, and in compliance with standard industry practices. Any other products used in conjunction with XL Brands/Bostik products are required to be approved by XL Brands/Bostik.

### Exclusions from Warranty Coverage:

This limited warranty does not cover improper installation of the floor covering material or defective floor covering material, installation problems associated with: improper substrate preparations, failure to comply with technical data sheets, label instructions, or floor covering installation instructions, problems associated with or due to moisture from dew point condensation, failure or lack of an effective vapor retarder under concrete substrates per ASTM 1745, substrate imperfections, damage caused by expansion joints, structural failure, sprinklers, drains, flooding or other natural disasters or weather conditions, staining due to mold, mildew or bacterial growth, or any other discoloration of the flooring, excessive moisture or pH levels, improper maintenance, differences in color between flooring products and samples or photographs, indentation from improper loading including high heels, spiked shoes, rolling loads, chairs or other furniture not using floor protectors, failure of the flooring to adhere to the substrate due to moisture intrusion, alkaline or hydrostatic pressure from the substrate, ordinary wear and tear, acts of negligence or inappropriate end-user activities. Claimant is required to maintain written documentation of substrate moisture and pH testing.

XL Brands/Bostik does not warranty adhesives used on substrates where silicates have been applied or entrained or where adhesive cleaners or removers have been applied. Warranties for defective or dimensionally unstable floor covering, substrates and underlayments lie with the manufacturer of those products and not with XL Brands/Bostik.

### Filing a Claim:

Bostik, Inc. must be notified in writing within thirty (30) days of discovery of the alleged manufacturing defect at: 198 Nexus Drive, Dalton, GA 30721, Phone: 800-367-4583. Proof of purchase and lot number of product must be submitted with any notice of claim. Bostik, Inc. retains the right to physically inspect the installation site and obtain samples from that installation to determine the validity of the claim before any repairs or replacements are made.

### Exclusive Remedy:

If the product is proven defective within the applicable warranty period, Claimant will receive as their exclusive remedy, replacement XL Brands/Bostik product. In the event of an installation failure within 1 year from the date of installation, as a direct result of the use of defective XL Brands/Bostik product, XL Brands/Bostik will pay for equivalent floor covering and adhesive materials and for reasonable labor costs to repair or replace the failed portion of the installation as determined by XL Brands/Bostik at its sole discretion. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. To file a claim contact your retailer, or for other information you may contact XL Brands/Bostik toll free at 800-367-4583.

XL Brands/Bostik specifically excludes any other warranty, express or implied, including merchantability and fitness for a particular purpose extending beyond the terms of this written warranty and is not liable for any other damages or losses including consequential or incidental damages. This limited warranty does not include responsibility for effects to the applied floor coverings due to exposure to conditions for which they were not designed.

This XL Brands Product 1-Year Limited Warranty supersedes all previous versions.

Job specific warranties may be applied for by calling XL Brands/Bostik Technical Support at (706) 508-5907.

For more information and other product literature, visit [www.xlbrands.com](http://www.xlbrands.com).